



**The MSA holds a strict refunds policy. We advise all students to read this carefully before purchasing any tickets for our events.**

Refunds are available only in the cases of a force majeure or severe illness - in any other situations our events are strictly non-refundable. This means that only in situations where unforeseeable circumstances prevent either party (MSA or student) from upholding their side of the contract will a refund be granted. Please note that this does not cover a change to your personal plans - therefore please be very sure that you can attend the event when you purchase your ticket.

In addition, please note:

- Students cannot apply for a refund after the event in question has taken place.
- Anyone applying for a refund must submit a payment request form found on the KCLSU website as this makes the refunds process quicker and smoother (it is not enough to simply email or message the MSA).
- Refund applications must be made at least three days prior to the event taking place.
- We will refund tickets under specific circumstances usually referred to as (force majeure) which would be deemed to be out of the control of both the vendor (MSA) and the client (Student) and this will be on a case by case basis decided by the MSA president and/or treasurer

If you are unsure about the suitability of this event please feel free to contact us for more detailed information - [msa@kcl.ac.uk](mailto:msa@kcl.ac.uk)

Tickets are generally non- refundable